



Mpox diagnostic Clade I testing: Job Aid for healthcare providers

Chicago Department of Public Health (CDPH) is required for all public health testing. Please call the Mpox hotline at 312-742-2883 during business hours. After hours, clinicians may call 311 and speak with the CDPH physician on call.

For questions about Mpox testing or support with ETOR system or last resort couriering, contact **CDPH Lab Support** at Kendall.Anderson@CityofChicago.org and Alyse.Kittner@CityofChicago.org

Specimen Collection / Electronic Testing Ordering (ETOR):

One (1) specimen should be collected in its own specimen container. For the specimen, a completed [ETOR form](#) is required.

- The ETOR authorization code is required.
- Avoid unroofing or aspiration of lesions or otherwise using sharp instruments for mpox testing to minimize the risk of a sharps injury.
- For Source/Specimen type, tick the appropriate specimen type (e.g. skin, genital swab) and specify the exact lesion location (e.g. right foot, abdomen, left thigh) above “**Other Source”.
- All Patient Information MUST be identical to labels on the specimen container, or the specimen will be rejected.
- Be sure to provide a working fax number on the ETOR system for backup results communication from IDPH. Informing the patient of results is the responsibility of the clinician. Do not wait to contact CDPH when results are available.

Shipping:

- Specimens should have been frozen or refrigerated within one hour of specimen collection.
- Specimens can be shipped as [Category B Infectious Substances](#).
- Ship on ice packs for same day delivery or dry ice for all other shipping.
- **Do not ship specimens without CDPH approval.**
- **Specimens received at the IDPH lab after 12 PM may be held for testing the next day.**
- **IDPH will accept specimens up to 3:30 PM.**
- **Specimens received for diagnostic testing that are >8°C will be rejected.**
- Ship two specimens to:
 - Dr. Jennifer Crew
 - Illinois Department of Public Health
 - Division of Laboratories
 - 2121 W. Taylor Street
 - Chicago, IL 60612
 - 312-793-4760
- IDPH laboratories are open during regular business hours Monday –Friday. IDPH Laboratories hours are 8 a.m. - 4:30 p.m. except on [state designated holidays](#).
- If specimens arrive when the laboratory is closed and sit outside the laboratory, they are likely to increase in temperature and may be rejected for laboratory processing.
- **Do not ship specimens on Friday afternoons, Saturdays, or Sundays except with prior notification from CDPH that shipping outside of business hours is permitted.**