IDPH
ILLINOIS DEPARTMENT OF PUBLIC HEALTH

COVID-19 Question and Answer Session for Long-Term Care and Congregate Residential Settings

April 24, 2020

Housekeeping

- All attendees in listen-only mode
- Submit questions via Q&A pod to **All Panelists**
  - Any other comments, feedback, etc, please submit via chat
- Slides and recording will be made available later

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Agenda

- Past and upcoming webinars
- Latest CMS, CDC, and IDPH updates
- Serve Illinois Commission
- Open Q & A

Slides and recording will be made available after the session.

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IDPH webinars

- **Recording available:**

  Personal Protective Equipment and Transmission-Based Precautions, Resident Placement, and Crisis Capacity Strategies

  – https://illinois.webex.com/illinois/lsr.php?RCID=948064b1c52d6f408d7405fee65336e2

- **5/1, 1 – 2 pm:**

  Brief updates and open Q&A

  – https://illinois.webex.com/illinois/onstage/g.php?MTID=ed4e93f7548115c34ed5813af4d44d12a

Slides and recordings will be made available after the sessions.

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IDPH: Imported KN95 masks alert

- IDPH recommends using **NIOSH-approved N95s** or similar respirators for aerosol generating procedures
- When not available, authorized respirators listed on Appendix A of the FDA's April 3 emergency use authorization (EUA) for imported respirators made in China may be used
- IDPH issued alert because Missouri found some KN95s they had distributed were not on Appendix A and did not meet standards. Counterfeit versions also have been found on the market.
- If your facility has KN95s not on Appendix A, they **may be acceptable crisis alternatives** to medical procedure or cloth masks

SIREN memo, issued 4/15/20, clarification 4/16/20

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CMS upcoming requirements for reporting to NHSN

- **Who:** Nursing homes
- **What:** Required to report cases in residents and staff to CDC
- **How:** Via the National Healthcare Safety Network (NHSN)
  - Facilities will need to enroll in NHSN
  - Individual staff who will complete reporting will need to apply for access
- **When:** Start date pending. Expect reporting to be weekly

- CDC to provide training and support. https://www.cdc.gov/nhsn/ltc/index.html

Issued 4/19/20; **Ref: QSO-20-26-NH**

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CMS upcoming requirement for notification

- **Who:** Nursing homes
- **What:** Required to notify residents and their representatives within 12 hours of:
    - A single confirmed infection of COVID-19
    - ≥ 3 residents or staff with new-onset of respiratory symptoms that occur within 72 hours
  - Provide updates weekly or
    - each subsequent time a confirmed infection of COVID-19 is identified and/or
    - whenever ≥3 residents or staff with new onset of respiratory symptoms occurs within 72 hours
  - Must also describe mitigating actions implemented

*Note: IDPH also sent out guidance on notification on same day. Will need to be aligned with CMS requirements.

Issued 4/19/20; **Ref: QSO-20-26-NH**

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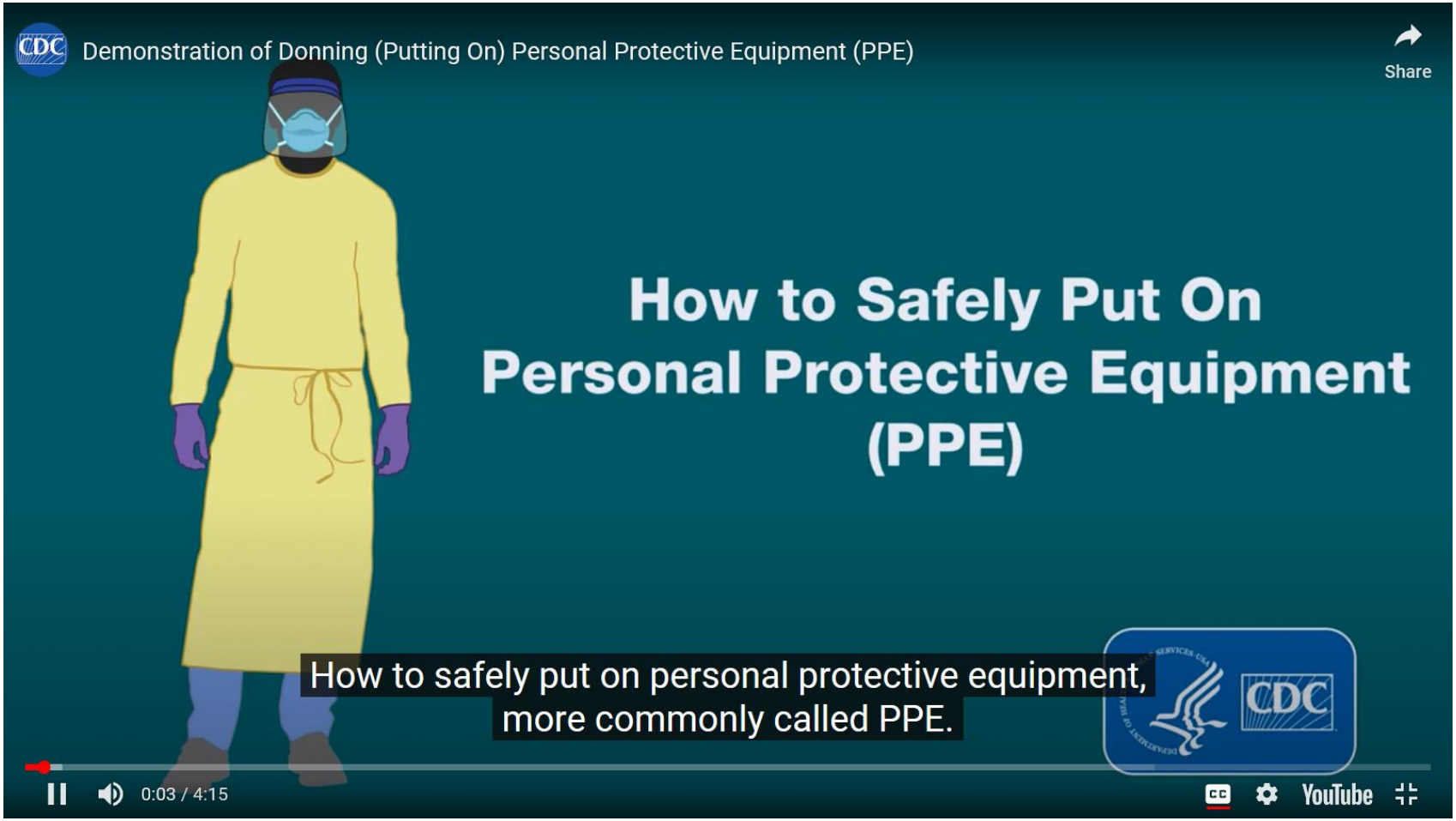
CDC PPE donning/doffing videos



https://www.cdc.gov/coronavirus/2019-ncov/hcp/using-ppe.html

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IDPH: UPDATED Recommended Guidance for requesting PPE during COVID-19 response

Long-Term Care Facilities:

a. Notify the LHD that PPE is needed.

b. If no resources exist, LHD requests via resource request process

Please continue to attempt procurement of PPE through your local supply chain or vendor.

SIREN memo, issued 4/3/20

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Return to Work for Healthcare Personnel with Confirmed or Suspected COVID-19

Print Page

Summary of Recent Changes as of April 13, 2020

- Indicates a preference for use of the Test-based strategy to determine when HCP may return to work in healthcare settings
- Adds return to work criteria for HCP with laboratory-confirmed COVID-19 who have not had any symptoms
- Aligns with recommendations for universal source control for everyone in a healthcare facility during the pandemic.

HCP with laboratory-confirmed COVID-19 who have not had any symptoms should be excluded from work until 10 days have passed since the date of their first positive COVID-19 diagnostic test assuming they have not subsequently developed symptoms since their positive test.

https://www.cdc.gov/coronavirus/2019-ncov/hcp/return-to-work.html

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Updated IDPH employee monitoring tool

EMPLOYEE MONITORING TOOL (COVID-19)

Associate Name: _____ Dept: _____Date: _____ Time: _____

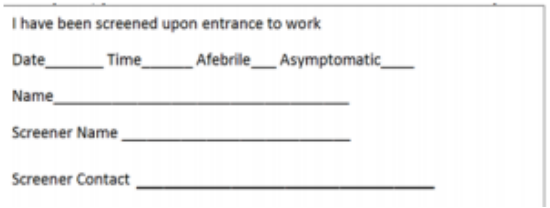
Pre-Checker Name: _____

1. Select place close to entrance for screening. Ideally a separate employee entrance with limited traffic.

2. Ask person to knock on door and screen for symptoms of respiratory illness.

Do you have a:	Yes	No	Comments
Fever (>100.0°F)			
New or worsening cough			
Shortness of breath			
Sore throat			
Chills or shaking w/chills			
Muscle pain			
Headache			
New loss of taste or smell			

If employee answers NO to **ALL** screening questions, the screener should complete a screening ticket for employee to give to shift supervisor. Employee may begin work shift. All employees must wear facemask while in the facility.



I have been screened upon entrance to work

Date_____ Time_____ Afebrile___ Asymptomatic___

Name_____

Screener Name _____

Screener Contact _____

https://dph.illinois.gov/sites/default/files/COVID19/Employee%20Monitoring%20Tool%20updated%2004.20.20.pdf

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New Long Term Care Guidance

- Changed the requirements for vital signs. No longer need the blood pressure every 8 hours with other VS. Only need to do B/P once a day now unless, resident screens positive for symptoms or VS ....then increase monitoring to every 4 hours and B/P would need to be done every 8 hours at that time. Continue to do pulse oximetry each time.
- Added a parameter to the pulse ox reading (<92%) and suggested advice for transfer to higher level of care
- Added statement about testing strategies "will be determined based on available epidemiological and situational data."
- Added statement to use the "accepting transfers from acute care" document on IDPH page
- Added statement about re-evaluating DNR status of residents related to COVID and desired wishes of residents and families

Slide credit: Judy Kauerauf and Karen Trimberger

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New Long Term Care Guidance (Continued)

- All residents should be screened for symptoms AND temperature, heart rate, respirations (Vital signs) AND pulse oximetry every 8 hours (Q8 hours). Blood pressure may be taken once a day.
  - **NOTE: Contact Clinical Supervisor for any of the following: new-onset fever, SOB, cough, sore throat or *for any decrease in pulse oximetry from resident baseline level or any pulse oximetry reading < 92%.* The clinical supervisor should alert the provider *to strongly consider transfer to a higher level of care*. Monitoring every 4 hours is appropriate for patients with evidence of clinical deterioration.**

Slide credit: Judy Kauerauf and Karen Trimberger

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New Long Term Care Guidance (Continued)

- Immediately inform the local health department and IDPH of symptomatic residents to determine if COVID-19 testing is indicated. Testing strategies for staff and residents will be determined based on available epidemiological and situational data.
- Facilities should be able to accept COVID-19 residents from the hospital if clinically stable. Follow IDPH Interim Guidance for Accepting Transfers from Acute Care Settings.
- Residents with a DNR status must be reevaluated due to COVID19. The facility should have a conversation with the resident and family to determine if a higher level of care is desired should the resident develop COVID19 illness. Some residents may not want to be transferred to a hospital and may only want comfort level measures taken.

https://dph.illinois.gov/topics-services/diseases-and-conditions/diseases-a-z-list/coronavirus/long-term-care-guidance

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Serve Illinois Commission

Volunteer & Donations Management State Lead

- Maintain regular communications with voluntary organizations across the state including:
  - Illinois Voluntary Organizations Active in Disaster (VOAD)
  - Local Community Organizations Active in Disaster (COAD) or VOADs
  - Local Long Term Recovery Committees (LRTCs)
  - Medical Reserve Corps (MRC)
  - Community Emergency Response Team (CERT)
- Support volunteerism through managing the Serve Illinois Volunteer Network
  - Serve.illinois.gov
  - IllinoisHelps.net
  - AmeriCorps
- Provide technical assistance to state agencies that may utilize or seek volunteers.
- Support other volunteer and donations management efforts through implementing the State Volunteer & Donations Management Annex

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Medical Reserve Corps Background Information

- 71 local Medical Reserve Corps in Illinois with 4950 volunteers.
- IDPH coordinates and promotes the formation and maintenance of medical reserve corps units in Illinois.
- The Medical Reserve Corps of Illinois (MRCIL) was formed in 2004 as a means of sharing information and coordinating life- and property-saving efforts between MRC units in Illinois.

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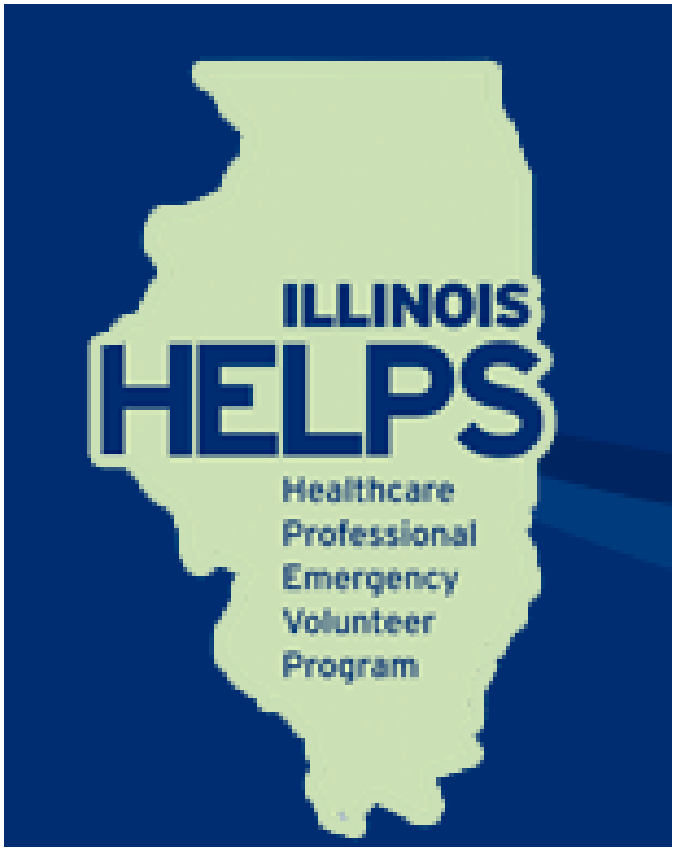

Illinois Helps System Background Information

- The Illinois Helps system contains both affiliated and non-affiliated medical and non-medical volunteers that register as part of 570 occupations that may be licensed to be used by 262 organizations.
- A potential volunteer can register in the system and choose up to 8 organizations to work with.
- The system can automatically or manually check licensures and background checks for a fee.
- Each organization manages its own portal and potential volunteers.

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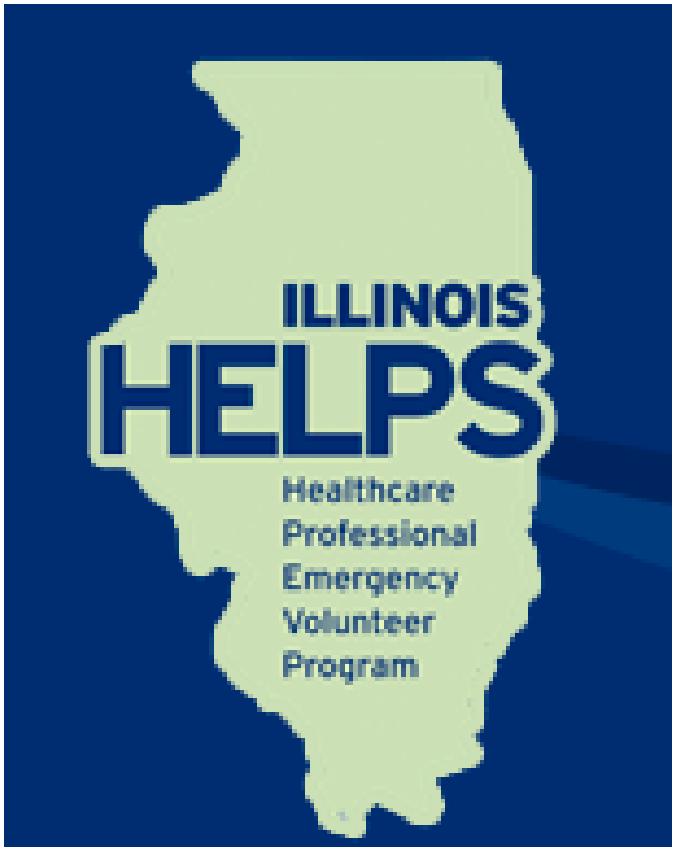

Illinois Helps System COVID-19

- The State of Illinois created a special organization for state-level missions called Statewide COVID-19 Responders
- Matching opportunities that could be paid.
- The State of Illinois can also provide technical support in getting local organizations volunteers from this group.

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Illinois Helps Local Management Process

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Illinois Helps State Request

COVID-19 Staffing Request Form

Date of Request	Time of Request	Email Reply to (fax or phone if necessary)

Purpose and Use of *Illinois Helps* State Request COVID-19 Staffing Request Form:
The Illinois Helps system is available to vet medical and non-medical volunteers for disaster response to local health departments, Medical Reserve Corps, long term care facilities, and healthcare organizations. Each group can have their own organization in *Illinois Helps* whereby volunteers that come into the system can request to affiliate with them. Each organization manages their own portal and volunteers. Submission of this form in no way guarantees the request will be fulfilled.

The purpose of this form is once volunteers in the requesting organization's portal have been exhausted, the organization would like state assistance in seeking additional volunteers. The *Illinois Helps* state team can message within its own Statewide COVID-19 Responders organization to ask specific volunteers based on occupation located within a certain area of the state if they wish to help the requesting organization. The *Illinois Helps* team will only message volunteers in the state group that we have been able to verify their licensure status. Those volunteers may or may not have been backgrounded (which would then fall to the organization receiving them to determine and handle as appropriate).

Directions for Requesting Organization:
Please fill out this form and submit it to Illinois.helps@illinois.gov. Your organization will need an *Illinois Helps* portal if it does not already have one. Please make sure someone within your organization can manage the volunteers in the system that wish to affiliate with your organization. The request put out by the state in the Statewide COVID-19 Responders organization will ask volunteers that wish to affiliate with your organization to do so with the information provided below. The organization should be prepared to answer questions from the volunteers including rate of pay, reimbursement of expenses, location, and duration among other things. Please do not request assistance to message volunteers until these questions have been addressed locally in order to maximize effectiveness of this process. The requesting organization point of contact should be prepared to then work with the volunteers directly.

Requesting Organization		
Organization Name	**Contact Name and Title Submitting Request**	
Physical Address of Response Site	**Phone Numbers**	**Email/fax**
Description of Volunteer Opportunity (be specific-what work will people be doing?)		

Staffing Resources Requested			
Resource Description (using occupation names from Illinois Helps like RN, CNA, LPN, etc.)	**Quantity**	**Time/Date needed by**	**Duration**
Additional considerations or requests: (will volunteers be paid and/or reimbursed for expenses?)	**Volunteer's home locations to be considered when messaging? Example: contiguous counties, certain counties in an IDPH region, statewide**		

Who are the 24/7 contact people from your organization for this request?				
Name	**Phone**	**Phone**	**Email**	**Fax**

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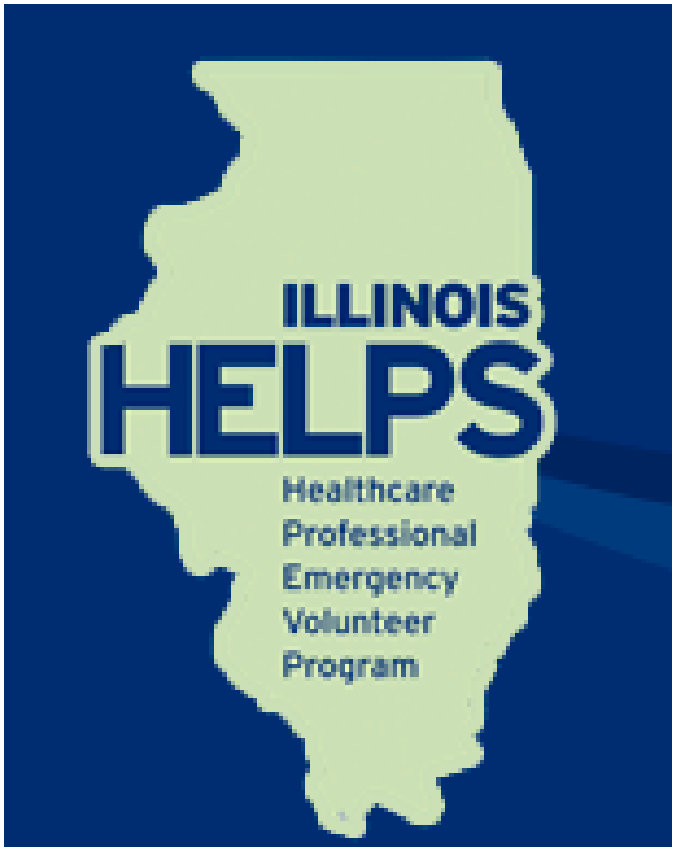

Questions?

- Illinois Helps is an option for staffing requests
  - Based on what a volunteer may want to do-no guarantees!
  - There are other options out there!
- System training on Thursday, April 22 at 1pm.
- Contact us at illinois.helps@illinois.gov with questions.

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Open Q&A

Submit questions via Q&A pod to **All Panelists**

Slides and recording will be made available after the session.

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