CHICAGO

COVID-19
Chicago Long Term Care Roundtable

12-29-2020

Objectives

- COVID vaccine FAQs, reminders, and updates
- Pharmacy presentations
- Case study: Mayfield
- Q&A

Question: Are the vaccines safe?

- COVID-19 vaccines are being held to the same safety standards as all other vaccines available in the U.S.
- The vaccines were tested in large studies that included tens of thousands of adults who volunteered to be part of the clinical trials. The study results showed that the vaccines were safe and provided protection from COVID-19.
- The Food and Drug Administration (FDA) carefully reviews all safety data from clinical trials and an authorizes emergency vaccine use only when the expected benefits outweigh potential risks.
- The Advisory Committee on Immunization Practices (ACIP) reviews all safety data before recommending any COVID-19 vaccine for use.
- FDA and CDC will continue to monitor the safety of COVID-19 vaccines, to make sure even very rare side effects are identified.

Sources: https://www.cdc.gov/vaccines/covid-19/toolkits/long-term-care/faqs.html; https://www.cdc.gov/vaccines/covid-19/hcp/answering-questions.html

Question: What are the ingredients in the vaccines?

Ingredients* included in mRNA COVID-19 vaccines

Description	Pfizer-BioNTech COVID-19 vaccine	Moderna COVID-19 vaccine
mRNA	nucleoside-modified mRNA encoding the viral spike (S) glycoprotein of SARS-CoV-2	nucleoside-modified mRNA encoding the viral spike (S) glycoprotein of SARS-CoV-2
Lipids	2[(polyethylene glycol)-2000]-N,N-ditetradecylacetamide	1 monomethoxypolyethyleneglycol-2,3-dimyristylglycerol with polyethylene glycol of average molecular weight 2000 (PEG2000-DMG)
	1,2-distearoyl-sn-glycero-3-phosphocholine	1,2-distearoyl-sn-glycero-3-phosphocholine
	cholesterol	cholesterol
	(4-hydroxybutyl)azanediyl)bis(hexane-6,1-diyl)bis(2-hexyldecanoate)	SM-102 (proprietary to Moderna)
Salts and Sugars	potassium chloride	Tris buffer containing sucrose and sodium acetate
	monobasic potassium phosphate	
	sodium chloride	
	dibasic sodium phosphate dihydrate	
	sucrose	

*As reported in the prescribing information

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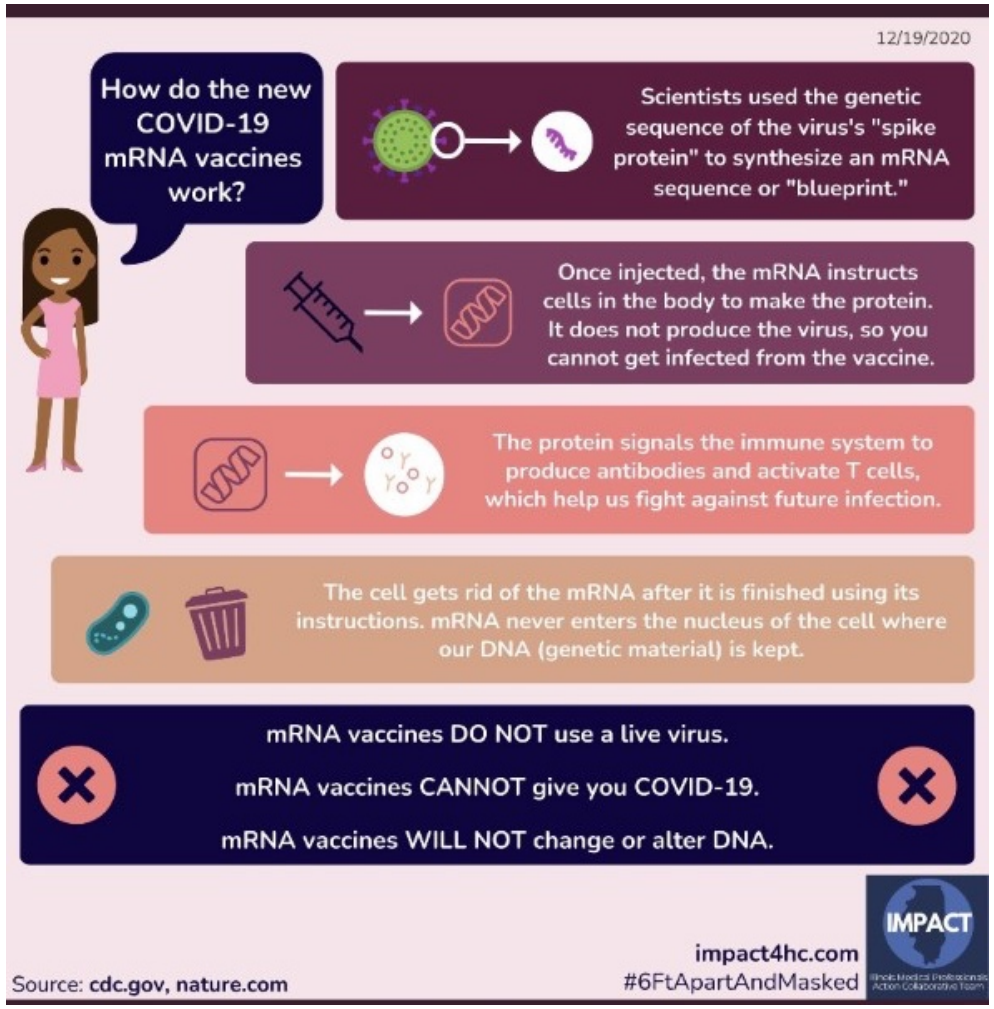
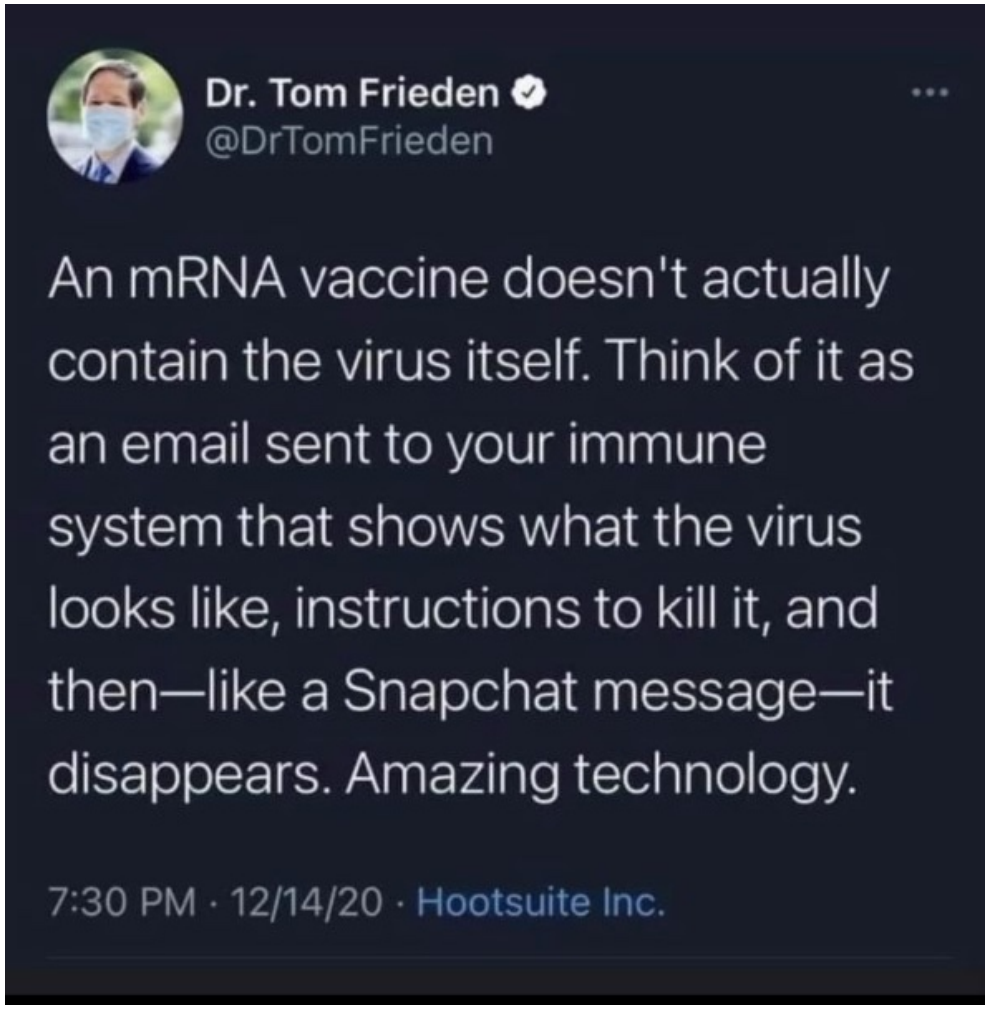
Source: https://emergency.cdc.gov/coca/ppt/2020/12.18.2020_COCA_Pfizer-BioNTech-and-Moderna_COMBINED-2.pdf

Question: What is a mRNA vaccine?





Source: https://twitter.com/DrTomFrieden/status/1338657584685993986

Question: Can the vaccine alter my DNA?

- No, mRNA is not able to alter or modify a person's genetic makeup (DNA). The mRNA from a COVID-19 vaccine never enter the nucleus of the cell, which is where our DNA are kept. This means the mRNA does not affect or interact with our DNA in any way. Instead, COVID-19 vaccines that use mRNA work with the body's natural defenses to safely develop protection (immunity) to disease.

Source: https://www.cdc.gov/coronavirus/2019-ncov/vaccines/vaccine-benefits/facts.html

Question: Can I get COVID from the vaccine?

- No, the vaccine is a mRNA vaccine and does not contain any live or inactivated virus.
- Since the vaccine does not contain COVID, it cannot cause a positive COVID test.
- It typically takes a few weeks for the body to build immunity after vaccination. That means it's possible a person could be infected with the virus that causes COVID-19 just before or just after vaccination and get sick. This is because the vaccine has not had enough time to provide protection.
- If you test positive for COVID after being vaccinated, you should follow the appropriate guidelines (e.g., stay out of work and isolate from your close contacts).

Source: https://www.cdc.gov/vaccines/covid-19/toolkits/long-term-care/index.html; https://www.cdc.gov/coronavirus/2019-ncov/vaccines/vaccine-benefits/facts.html

Question: Can I get vaccinated if I had COVID in the past?

- Yes, you can get vaccinated if you have had COVID in the past.
  - Exception: If you are currently infected and still within your isolation period, you should defer your vaccination until the next clinic.
- The clinical trials included a subset of people who were previously infected with COVID.

Sources: https://www.cdc.gov/coronavirus/2019-ncov/vaccines/vaccine-benefits/facts.html; https://www.chicagohan.org/documents/14171/322208/VRBPAC-12.10.20-Meeting-Briefing-Document-FDA.pdf/adf7a828-b18b-b61a-b84e-c5ea327cc03e?t=1607452430282; https://www.chicagohan.org/documents/14171/322208/VRBPAC-12.17.20-Meeting-Briefing-Document-FDA_0.pdf/a5e2ab57-550c-f41c-61e3-8b6c77dd245f?t=1608216623575

Question: Should I get vaccinated even though I have an underlying health condition?

- Yes. COVID-19 vaccination is especially important for people with underlying health problems like heart disease, lung disease, diabetes, and obesity. People with these conditions are more likely to get very sick from COVID-19 disease itself and need protection provided by the vaccine.

Source: https://www.cdc.gov/vaccines/covid-19/toolkits/long-term-care/faqs.html

Question: Why should I get vaccinated now instead of waiting?

- LTCF staff are on the front lines and at risk for being exposed to COVID-19 each day on the job. Ensuring LTCF residents and staff get COVID-19 vaccination as soon as vaccine is available will help save the lives of those who are most at risk of dying from COVID-19. If you wait, you risk getting COVID-19 and risk passing it to other HCP, residents, family, and friends.

Source: https://www.cdc.gov/vaccines/covid-19/toolkits/long-term-care/faqs.html

Question: Will I have side effects after my vaccination?

- You might have side effects after getting the COVID-19 vaccination, but they should go away within a few days.
- Possible side effects include a sore arm, headache, fatigue, fever, and body aches.
  - Loss of taste or smell, runny nose, cough, shortness of breath, or sore throat are **not** known side effects of the vaccine. If you have any of those signs/symptoms, you should be tested and excluded from work based on the symptom-based strategy.
- Side effects are signs that the vaccine is working to build immunity.

Source: https://www.cdc.gov/vaccines/covid-19/toolkits/long-term-care/downloads/answering-staff-questions.pdf

Question: Will I still need to wear a mask and get tested even after I get vaccinated?

- Yes. Your facility must still have a universal mask mandate and CMS still requires that LTCF staff get tested.
  - Due to the high positivity rate in Cook County, all staff working in LTCFs in Chicago must be tested 2x a week

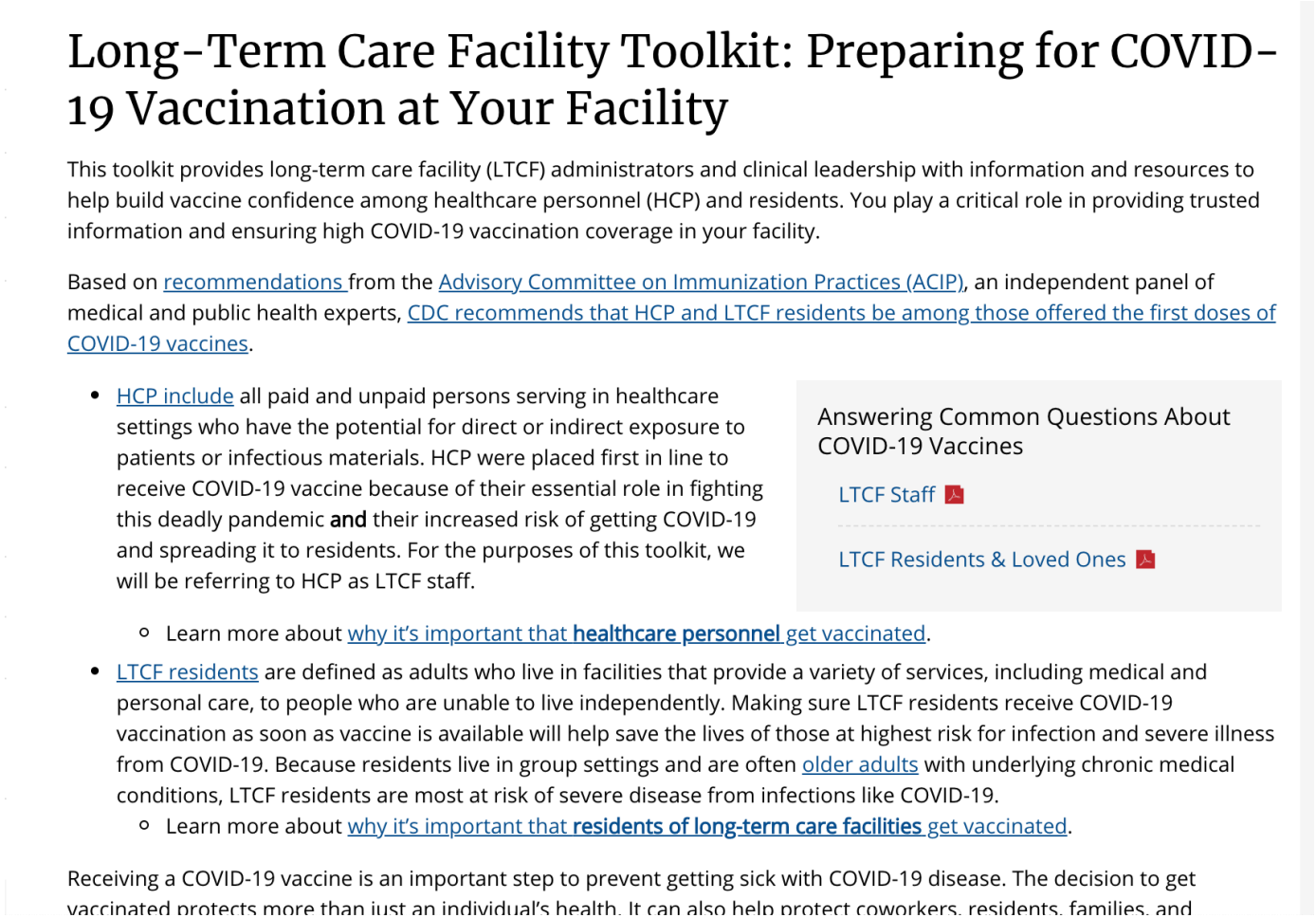
Source: https://www.cdc.gov/vaccines/covid-19/toolkits/long-term-care/faqs.html

Reminder: Request for Information

If you are hearing concerns from your staff/residents or have concerns of your own, please send them to me (Elizabeth.Shane@cityofchicago.org) so that we can address them in future roundtable webinars and find/share additional resources.

Update: New CDC LTCF Toolkit

- Toolkit has a number of excellent resources including:
  - Letter template from facilities to staff
  - Posters, stickers, slide decks, and fact sheets for staff
  - Fact sheets for residents/family members
  - Vaccine communication checklists and conversation guides
  - Information about safety monitoring
- Link to the toolkit is posted on the LTCF HAN page



Long-Term Care Facility Toolkit: Preparing for COVID-19 Vaccination at Your Facility

This toolkit provides long-term care facility (LTCF) administrators and clinical leadership with information and resources to help build vaccine confidence among healthcare personnel (HCP) and residents. You play a critical role in providing trusted information and ensuring high COVID-19 vaccination coverage in your facility.

Based on recommendations from the Advisory Committee on Immunization Practices (ACIP), an independent panel of medical and public health experts, CDC recommends that HCP and LTCF residents be among those offered the first doses of COVID-19 vaccines.

- HCP include all paid and unpaid persons serving in healthcare settings who have the potential for direct or indirect exposure to patients or infectious materials. HCP were placed first in line to receive COVID-19 vaccine because of their essential role in fighting this deadly pandemic **and** their increased risk of getting COVID-19 and spreading it to residents. For the purposes of this toolkit, we will be referring to HCP as LTCF staff.
  - Learn more about why it's important that **healthcare personnel** get vaccinated.
- LTCF residents are defined as adults who live in facilities that provide a variety of services, including medical and personal care, to people who are unable to live independently. Making sure LTCF residents receive COVID-19 vaccination as soon as vaccine is available will help save the lives of those at highest risk for infection and severe illness from COVID-19. Because residents live in group settings and are often older adults with underlying chronic medical conditions, LTCF residents are most at risk of severe disease from infections like COVID-19.
  - Learn more about why it's important that **residents of long-term care facilities** get vaccinated.

Answering Common Questions About COVID-19 Vaccines

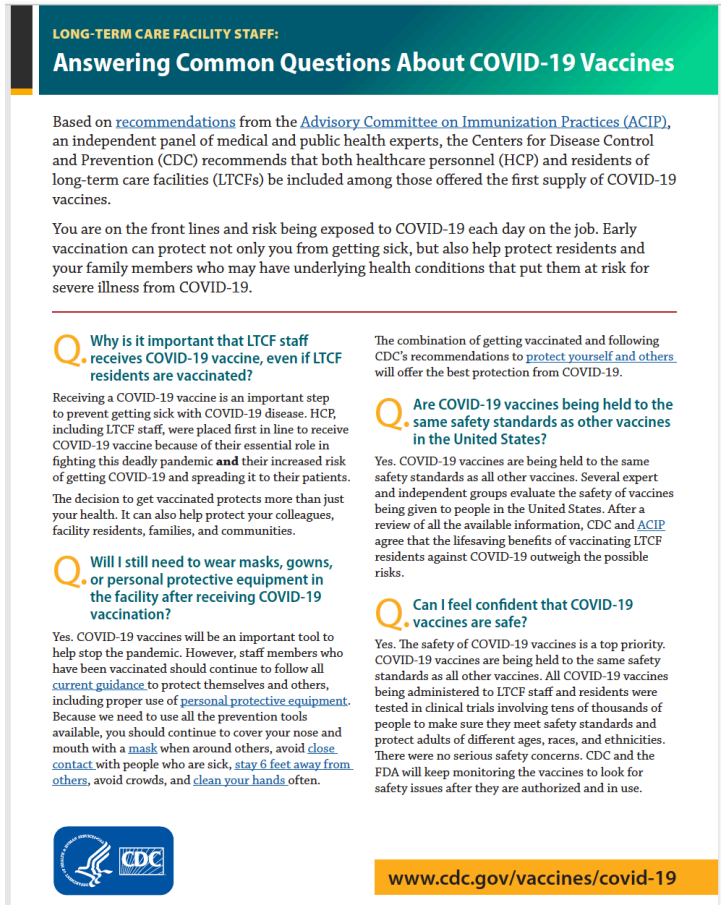
LTCF Staff

LTCF Residents & Loved Ones

Receiving a COVID-19 vaccine is an important step to prevent getting sick with COVID-19 disease. The decision to get vaccinated protects more than just an individual's health. It can also help protect coworkers, residents, families, and

Source: https://www.cdc.gov/vaccines/covid-19/toolkits/long-term-care/index.html

Update: FAQ Sheets for Staff & Residents/Family Members



LONG-TERM CARE FACILITY STAFF:

Answering Common Questions About COVID-19 Vaccines

Based on recommendations from the Advisory Committee on Immunization Practices (ACIP), an independent panel of medical and public health experts, the Centers for Disease Control and Prevention (CDC) recommends that both healthcare personnel (HCP) and residents of long-term care facilities (LTCFs) be included among those offered the first supply of COVID-19 vaccines.

You are on the front lines and risk being exposed to COVID-19 each day on the job. Early vaccination can protect not only you from getting sick, but also help protect residents and your family members who may have underlying health conditions that put them at risk for severe illness from COVID-19.

Q. Why is it important that LTCF staff receives COVID-19 vaccine, even if LTCF residents are vaccinated?

Receiving a COVID-19 vaccine is an important step to prevent getting sick with COVID-19 disease. HCP, including LTCF staff, were placed first in line to receive COVID-19 vaccine because of their essential role in fighting this deadly pandemic **and** their increased risk of getting COVID-19 and spreading it to their patients.

The decision to get vaccinated protects more than just your health. It can also help protect your colleagues, facility residents, families, and communities.

Q. Will I still need to wear masks, gowns, or personal protective equipment in the facility after receiving COVID-19 vaccination?

Yes. COVID-19 vaccines will be an important tool to help stop the pandemic. However, staff members who have been vaccinated should continue to follow all current guidance to protect themselves and others, including proper use of personal protective equipment. Because we need to use all the prevention tools available, you should continue to cover your nose and mouth with a mask when around others, avoid close contact with people who are sick, stay 6 feet away from others, avoid crowds, and clean your hands often.

The combination of getting vaccinated and following CDC's recommendations to protect yourself and others will offer the best protection from COVID-19.

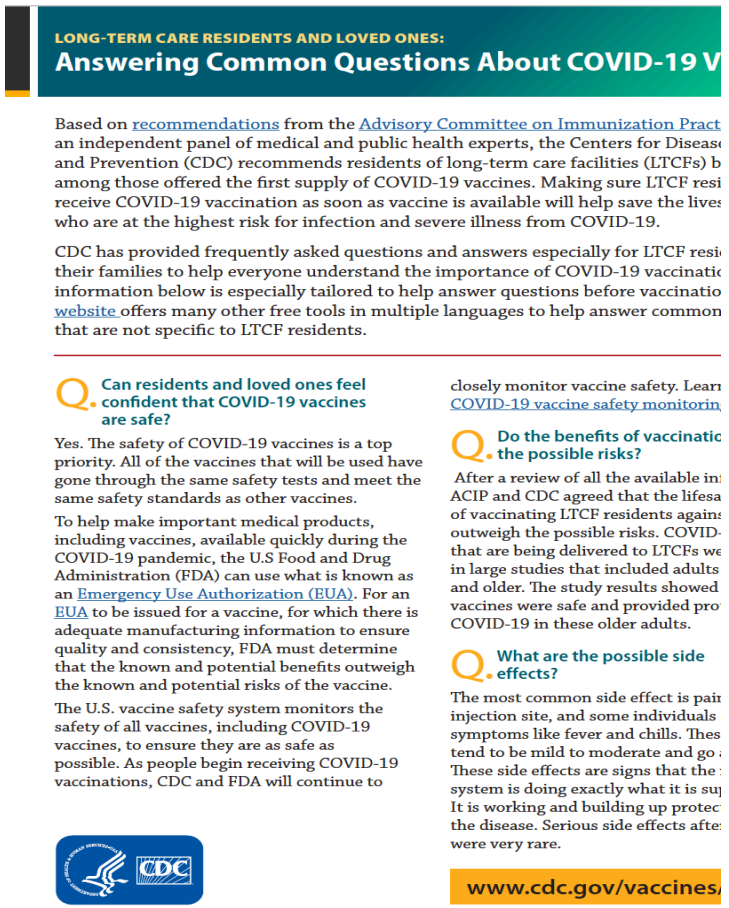
Q. Are COVID-19 vaccines being held to the same safety standards as other vaccines in the United States?

Yes. COVID-19 vaccines are being held to the same safety standards as all other vaccines. Several expert and independent groups evaluate the safety of vaccines being given to people in the United States. After a review of all the available information, CDC and ACIP agree that the lifesaving benefits of vaccinating LTCF residents against COVID-19 outweigh the possible risks.

Q. Can I feel confident that COVID-19 vaccines are safe?

Yes. The safety of COVID-19 vaccines is a top priority. COVID-19 vaccines are being held to the same safety standards as all other vaccines. All COVID-19 vaccines being administered to LTCF staff and residents were tested in clinical trials involving tens of thousands of people to make sure they meet safety standards and protect adults of different ages, races, and ethnicities. There were no serious safety concerns. CDC and the FDA will keep monitoring the vaccines to look for safety issues after they are authorized and in use.

www.cdc.gov/vaccines/covid-19



LONG-TERM CARE RESIDENTS AND LOVED ONES:

Answering Common Questions About COVID-19 V

Based on recommendations from the Advisory Committee on Immunization Pract
an independent panel of medical and public health experts, the Centers for Disease
and Prevention (CDC) recommends residents of long-term care facilities (LTCFs) b
among those offered the first supply of COVID-19 vaccines. Making sure LTCF resi
receive COVID-19 vaccination as soon as vaccine is available will help save the lives
who are at the highest risk for infection and severe illness from COVID-19.

CDC has provided frequently asked questions and answers especially for LTCF resi
their families to help everyone understand the importance of COVID-19 vaccinatio
information below is especially tailored to help answer questions before vaccinatio
website offers many other free tools in multiple languages to help answer common
that are not specific to LTCF residents.

Q. Can residents and loved ones feel confident that COVID-19 vaccines are safe?

Yes. The safety of COVID-19 vaccines is a top priority. All of the vaccines that will be used have gone through the same safety tests and meet the same safety standards as other vaccines.

To help make important medical products, including vaccines, available quickly during the COVID-19 pandemic, the U.S Food and Drug Administration (FDA) can use what is known as an Emergency Use Authorization (EUA). For an EUA to be issued for a vaccine, for which there is adequate manufacturing information to ensure quality and consistency, FDA must determine that the known and potential benefits outweigh the known and potential risks of the vaccine.

The U.S. vaccine safety system monitors the safety of all vaccines, including COVID-19 vaccines, to ensure they are as safe as possible. As people begin receiving COVID-19 vaccinations, CDC and FDA will continue to closely monitor vaccine safety. Learn
COVID-19 vaccine safety monitorin

Q. Do the benefits of vaccinatio the possible risks?

After a review of all the available in
ACIP and CDC agreed that the lifesa
of vaccinating LTCF residents agains
outweigh the possible risks. COVID-
that are being delivered to LTCFs we
in large studies that included adults
and older. The study results showed
vaccines were safe and provided pro
COVID-19 in these older adults.

Q. What are the possible side effects?

The most common side effect is pain
injection site, and some individuals
symptoms like fever and chills. Thes
tend to be mild to moderate and go
These side effects are signs that the
system is doing exactly what it is su
It is working and building up protec
the disease. Serious side effects afte
were very rare.

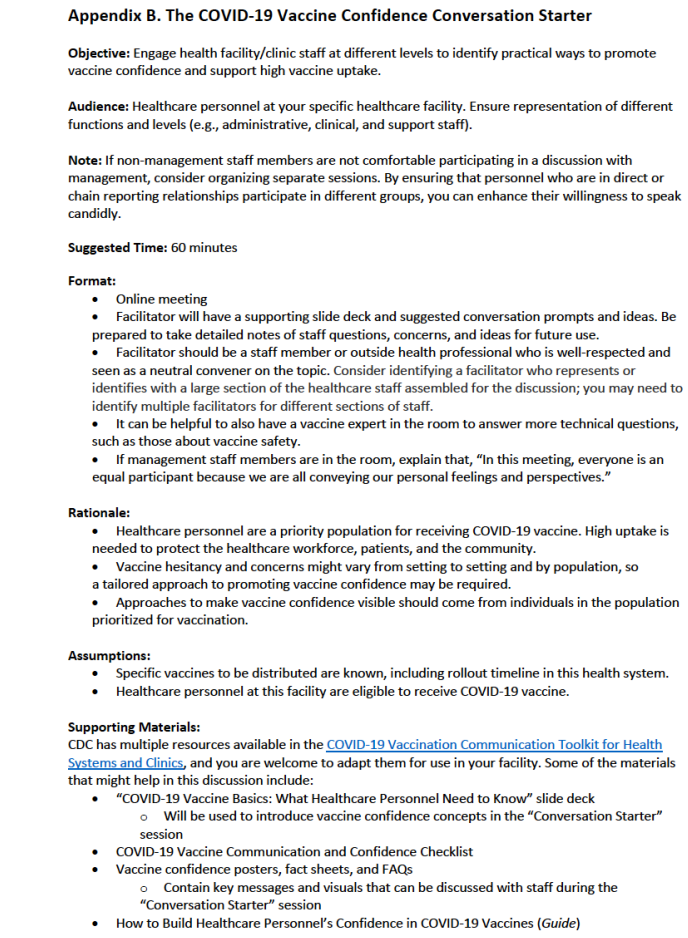
www.cdc.gov/vaccines/

12/22/20

Source: https://www.cdc.gov/vaccines/covid-19/toolkits/long-term-care/index.html

Update: Communication Tools to Increase Vaccine Confidence

- Vaccine hesitancy among LTCF staff is very high
- Resources are available to assist you in having crucial conversations with your staff
- Checklist (Appendix A) includes important steps like "Create and publicize a feedback mechanism for staff members to ask questions or receive guidance about COVID-19 vaccination (e-mail inbox, phone number, point of contact)"
- Conversation Starter (Appendix B) includes an outline of how to hold a town-hall or in-service with staff members



Appendix B. The COVID-19 Vaccine Confidence Conversation Starter

Objective: Engage health facility/clinic staff at different levels to identify practical ways to promote vaccine confidence and support high vaccine uptake.

Audience: Healthcare personnel at your specific healthcare facility. Ensure representation of different functions and levels (e.g., administrative, clinical, and support staff).

Note: If non-management staff members are not comfortable participating in a discussion with management, consider organizing separate sessions. By ensuring that personnel who are in direct or chain reporting relationships participate in different groups, you can enhance their willingness to speak candidly.

Suggested Time: 60 minutes

Format:

- Online meeting
- Facilitator will have a supporting slide deck and suggested conversation prompts and ideas. Be prepared to take detailed notes of staff questions, concerns, and ideas for future use.
- Facilitator should be a staff member or outside health professional who is well-respected and seen as a neutral convener on the topic. Consider identifying a facilitator who represents or identifies with a large section of the healthcare staff assembled for the discussion; you may need to identify multiple facilitators for different sections of staff.
- It can be helpful to also have a vaccine expert in the room to answer more technical questions, such as those about vaccine safety.
- If management staff members are in the room, explain that, "In this meeting, everyone is an equal participant because we are all conveying our personal feelings and perspectives."

Rationale:

- Healthcare personnel are a priority population for receiving COVID-19 vaccine. High uptake is needed to protect the healthcare workforce, patients, and the community.
- Vaccine hesitancy and concerns might vary from setting to setting and by population, so a tailored approach to promoting vaccine confidence may be required.
- Approaches to make vaccine confidence visible should come from individuals in the population prioritized for vaccination.

Assumptions:

- Specific vaccines to be distributed are known, including rollout timeline in this health system.
- Healthcare personnel at this facility are eligible to receive COVID-19 vaccine.

Supporting Materials:

CDC has multiple resources available in the COVID-19 Vaccination Communication Toolkit for Health Systems and Clinics, and you are welcome to adapt them for use in your facility. Some of the materials that might help in this discussion include:

- "COVID-19 Vaccine Basics: What Healthcare Personnel Need to Know" slide deck
  - Will be used to introduce vaccine confidence concepts in the "Conversation Starter" session
- COVID-19 Vaccine Communication and Confidence Checklist
- Vaccine confidence posters, fact sheets, and FAQs
  - Contain key messages and visuals that can be discussed with staff during the "Conversation Starter" session
- How to Build Healthcare Personnel's Confidence in COVID-19 Vaccines (*Guide*)

Sources: https://www.cdc.gov/vaccines/covid-19/downloads/Appendix-A-Communication-Confidence-Checklist.pdf https://www.cdc.gov/vaccines/covid-19/downloads/Appendix-B-Conversation-Starter.pdf

Reminder: Considerations for Healthcare Personnel

- HCP with postvaccination signs and symptoms could be mistakenly considered infectious and restricted from work unnecessarily.
- If a staff member has a **cough**, **shortness of breath**, **runny nose**, **sore throat**, and/or **loss of taste or smell**, the staff member should be tested and excluded from work for at least 10 days from symptom onset, as those symptoms are common with COVID but not typical reactions to the vaccine.
- If a staff member does not have any of the above signs/symptoms but has fatigue, headache, muscle pain, joint pain, and/or chills within the three days after vaccination, they can continue to work as long as they feel well enough to do so and do not have a fever.
  - If symptoms worsen or persist for more than 2 days, test and exclude from work.

Source: https://emergency.cdc.gov/coca/ppt/2020/COCA-Call-Slides_12-14-2020.pdf

Reminder: Considerations for Healthcare Personnel

- HCP with **fever** should be excluded from work pending further evaluation, including testing.
  - If an infectious etiology is not suspected or confirmed as the source of their fever, they may return to work when they feel well enough.
  - When critical staffing shortages are anticipated or occurring, HCP who recently received a vaccine and have a fever could be considered for work if they feel well enough and are willing.
  - HCP should be re-evaluated and tested if fever does not resolve within 2 days.

Source: https://emergency.cdc.gov/coca/ppt/2020/COCA-Call-Slides_12-14-2020.pdf

Reminder: Considerations for Residents

- If a resident has a **cough**, **shortness of breath**, **runny nose**, **sore throat**, and/or **loss of taste or smell**, they should be isolated in a private room in the orange/PUI zone and tested for COVID.
- If a resident has other signs/symptoms (e.g., fever, headache), they should be restricted to their room, tested for COVID, and closely monitored.
  - If symptoms resolve within two days and the resident has been afebrile for 24 hours, precautions can be lifted. Until that point, staff should wear full PPE while caring for the resident.

Source: https://emergency.cdc.gov/coca/ppt/2020/COCA-Call-Slides_12-14-2020.pdf

Update: V-Safe

Get vaccinated.
Get your smartphone
Get started with v-saf

What is v-safe?

V-safe is a smartphone-based tool that uses text messaging and web surveys to provide personalized health check-ins after you receive a COVID-19 vaccination. Through ***v-safe***, you can quickly tell CDC if you have any side effects after getting the COVID-19 vaccine. Depending on your answers, someone from CDC may call to check on you. And ***v-safe*** will remind you to get your second COVID-19 vaccine dose if you need one.

Your participation in CDC's ***v-safe*** makes a difference—it helps keep COVID-19 vaccines safe.

How can I participate?

Once you get a COVID-19 vaccine, you can enroll in ***v-safe*** using your smartphone. Participation is voluntary and you can opt out at any time. You will receive text messages from ***v-safe*** around 2pm local time. To opt out, simply text "STOP" when ***v-safe*** sends you a text message. You can also start ***v-safe*** again by texting "START."

How long do v-safe check-ins last?

During the first week after you get your vaccine, ***v-safe*** will send you a text message each day to ask how you are doing. Then you will get check-in messages once a week for up to 5 weeks. The questions ***v-safe*** asks should take less than 5 minutes to answer. If you need a second dose of vaccine, ***v-safe*** will provide a new 6-week check-in process so you can share your second-dose vaccine experience as well. You'll also receive check-ins 3, 6, and 12 months after your final dose of vaccine.

Is my health information safe?

Yes. Your personal information in ***v-safe*** is protected so that it stays confidential and private.*

*To the extent ***v-safe*** uses existing information systems managed by CDC, FDA, and other federal agencies, the systems employ strict security measures appropriate for the data's level of sensitivity. These measures comply, where applicable, with the following federal laws, including the Privacy Act of 1974; standards enacted that are consistent with the Health Insurance Portability and Accountability Act of 1996 (HIPAA); the Federal Information Security Management Act, and the Freedom of Information Act.

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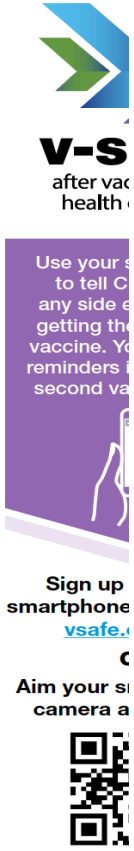

How to register and use v-safe

You will need your smartphone and information about the COVID-19 vaccine you received. This information can be found on your vaccination record card; if you cannot find your card, please contact your healthcare provider.

Register

1. Go to the ***v-safe*** website using one of the two options below:

Use your smartphone's browser to go to vsafe.cdc.gov

OR

Aim your smartphone's camera at this code

2. Read the instructions. Click **Get Started**.
3. Enter your name, mobile number, and other requested information. Click **Register**.
4. You will receive a text message with a verification code on your smartphone. Enter the code in ***v-safe*** and click **Verify**.
5. At the top of the screen, click **Enter your COVID-19 vaccine information**.
6. Select which COVID-19 vaccine you received (found on your vaccination record card; if you cannot find your card, please contact your healthcare provider). Then enter the date you were vaccinated. Click **Next**.
7. Review your vaccine information. If correct, click **Submit**. If not, click **Go Back**.
8. **Congrats! You're all set!** If you complete your registration before 2pm local time, ***v-safe*** will start your initial health check-in around 2pm that day. If you register after 2pm, ***v-safe*** will start your initial health check-in immediately after you register—just follow the instructions.

   You will receive a reminder text message from ***v-safe*** when it's time for the next check-in—around 2pm local time. Just click the link in the text message to start the check-in.

Complete a v-safe health check-in

1. When you receive a ***v-safe*** check-in text message on your smartphone, click the link when ready.
2. Follow the instructions to complete the check-in.

Troubleshooting

How can I come back and finish a check-in later if I'm interrupted?

- Click the link in the text message reminder to restart and complete your check-in.

How do I update my vaccine information after my second COVID-19 vaccine dose?

- ***V-safe*** will automatically ask you to update your second dose information. Just follow the instructions.

Need help with *v-safe*?
Call 800-CDC-INFO (800-232-4636)
TTY 888-232-6348
Open 24 hours, 7 days a week
Visit www.cdc.gov/vsafe

Source: https://www.cdc.gov/coronavirus/2019-ncov/vaccines/safety/vsafe.html

Reminder: Pharmacy Partnership Program

- Pharmacy partners in Chicago are CVS, Walgreens, and PharmScript
- Each LTCF will have a series of three on-site clinics
  - Nine Chicago SNFs had their first vaccine clinics yesterday. The remainder of facilities will have their first clinic between now and the end of January.
- Both residents and staff can be vaccinated at the onsite clinics
- All Chicago LTCFs will be receiving the Moderna vaccine
  - Minimum age of consent for the Moderna vaccine is 18 years old
  - Doses must be given at least 28 days apart
- Resources from each pharmacy (e.g., consent forms) are available on the LTCF HAN page

Reminder: LTCF HAN Vaccine Page

Tools and Resources:

- General Vaccine Information
  - COVID-19 Vaccination (CDC)
    - Dedicated webpage with resources related to the COVID-19 vaccines
  - COVID-19 Vaccine (City of Chicago)
    - Dedicated webpage with resources related to the COVID-19 vaccines
  - Long-term Care Facility Toolkit: Preparing for COVID-19 Vaccination at your Facility (CDC)
    - Comprehensive toolkit with vaccine-related resources for LTCF leadership, staff, residents, and family members
  - COVID Vaccine Facts (Biotechnology Innovation Organization)
    - Webpage with answers to top questions and helpful resources related to the COVID-19 vaccines
  - Answering Patients' Questions (CDC)
    - Webpage with suggestions about how to answer common questions about COVID-19 vaccinations
  - Understanding and Explaining mRNA COVID-19 Vaccines (CDC)
    - Webpage that provides an overview of mRNA vac
  - Making a Strong Recommendation for COVID- Vac ation (CDC)
    - Webpage with guidance on how t have conversations a t th -19 vaccines
  - COVID-19 FAQs (CVS)
    - Document answeri on ques t COVID-19 vaccines
  - What Every Clinician Shou now t COVID-19 Vaccine Safety (COCA)
    - December 14th we ar covering key considerations for he thc workers and residents and how to report adverse events. Website include eo, esenta slide nd a t nscript from the presentation.
  - Understanding and Addressing Vaccine Hesitancy Wh Paper (C
    - White paper that summarizes survey results reg g vaccine hesitancy and provides recommendations for how to increase uptake
  - Post Vaccine Considerations for Healthcare Personnel (CDC)
    - Webpage that provides information on how to manage post-vaccination signs and symptoms in healthcare workers
- Vaccine-specific Information
  - Moderna Vaccine
    - Moderna COVID-19 Vaccine
      - FDA briefing document from the December 10th Vaccines a Related Biological Products Advisory Committee which inc findings from the clinical trial
    - Fact Sheet for Recipients and givers (Eng | Engli (2-page version) | Spa sh | Mandarin | an ages)
      - Fact shee th discus the risks and benefits of the Mod a vacci e
    - Mod na's Work on a COVID-19 Vaccine dida te
      - Webpage outlining he tim e of v cci development, including rel d resourc
    - The dvisory Comm ee on mmunization Practices' Interim Reco mend tion for Use of Moderna COVID-19 Vaccine - United State December 2020
      - Recommendations on use of the Moderna COVID-19 Vaccine
  - Pfizer Vaccine
    - Pfizer-BioNTech COVID-19 Vaccine
      - FDA briefing document from the December 10th Vaccines and Related Biological Products Advisory Committee which includes findings from the clinical trial
- Pharmacy Partnership Pro am
  - Pharmacy P ership g-term Care Program for COVID-19 ccination ed Questions (FAQs)
    - CDC bpage with answers to commonly asked questions
  - COVID-19 LTC Mass Vaccination Plan Briefing Webinar Slides and Video
    - December 15th IDPH webinar outlining the rollout of vaccine to long-term re ilities
    - Pharm ript esources
    - Introductory Email
      - E-mail with next steps for facilities who are partnered with PharmScript
  - COVID-19 Immunization: Vaccine Distribution, Administration, and Keys to Success
    - Document outlining timeline for vaccine clinics
  - Pharmacy Portal
    - Portal to access resources and information from PharmScript regarding vaccine clinics at your facility
  - COVID Vaccine Consent Form (Spanish version | Korean version | Mandarin version)
    - PharmScript COVID-19 Vaccination Informed Consent Form
  - COVID Vaccine Consent Form Instruction Sheet
    - Instructions on how to complete the PharmScript consent form

RESOURCES AS FAR AS THE EYE CAN SEE!!!

Source: https://www.chicagohan.org/covid-19/ltcf/vaccine

Update: Recommended Medications and Supplies for the Management of Anaphylaxis at COVID-19 Vaccination Sites

Should be available at all sites	Include at sites where feasible
Epinephrine prefilled syringe or autoinjector*	Pulse oximeter
H1 antihistamine (e.g., diphenhydramine)†	Oxygen
Blood pressure cuff	Bronchodilator (e.g., albuterol)
Stethoscope	H2 antihistamine (e.g., famotidine, cimetidine)
Timing device to assess pulse	Intravenous fluids
	Intubation kit
	Adult-sized pocket mask with one-way valve (also known as cardiopulmonary resuscitation (CPR) mask)

*COVID-19 vaccination sites should have at least 5 doses of epinephrine on hand at any given time.

†Antihistamines may be given as adjunctive treatment and should not be used as initial or sole treatment for anaphylaxis. Additionally, caution should be used if oral medications are administered to persons with impending airway obstruction.

Source: https://www.cdc.gov/vaccines/covid-19/info-by-product/pfizer/anaphylaxis-management.htm; https://emergency.cdc.gov/coca/ppt/2020/12.18.2020_COCA_Pfizer-BioNTech-and-Moderna_COMBINED-2.pdf

Reminder: How to Use an Epi Pen

Source: https://content.myteamsafe.com/epipen-safety/

Walgreens Covid-19 Vaccination Program

Long-Term Care Facilities

Chicago Webinar

Dorothy Loy, PharmD, MBA

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Agenda

- What to expect
- How you can start to prepare
- Vaccine Info

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Walgreens

What to expect

When our team contacts you (Local Leadership or Vaccine Lead)

- Exchange contact info
- Set up dates for 3 clinics at your site
    - Agreement is for 3 separate clinics 28 days apart
    - Vaccine leads will be calling to confirm your pre-determined clinic date

- Vaccine Lead will send a link to you to begin to enter residents/staff info being vaccinated into our COVID-19 Registration Portal must be complete *prior* to clinic
    - *Name, address, DOB, gender*
    - *Race / Ethnicity*

We will provide you with the materials you need to prepare residents, their families, and your staff

Resident & Family Hand Out

- Walgreens Immunization Clinic Experience
- About the Vaccine Authorization Record (consent form)
- How we are ensuring their safety

COVID-19 Vaccine Clinic Agreement

- Party Responsibilities
- Terms & Conditions

Tip Sheet

- Information about COVID clinics to get you started as you prepare for clinics
- Step by step clinic procedures
- How to prepare clinic location
- COVID safety protocols
- Vaccination Authorization Record (consent form)

Walgreens

VAR Instructions

- How and when to each section of the Vaccine Administration Record
- Consent instructions

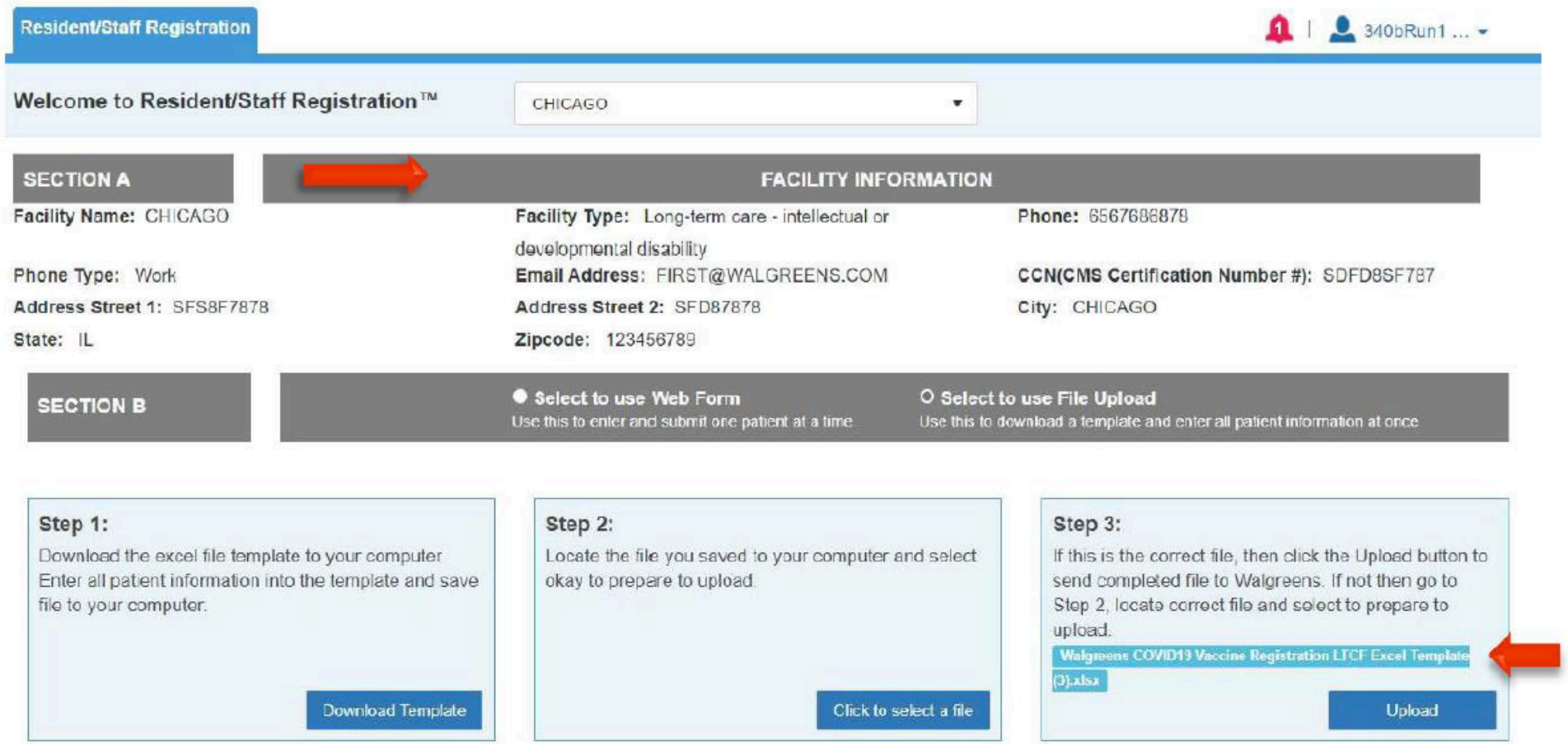
LTCF Registration Guide

- Step by step guide to register your facility, residents and staff prior to the clinic date

Walgreen's Long Term Care Facility Website

- http://walgreens.com/ltcf-covid-vaccine
- Stay up to date with the most current information
- Resident and staff registration

What the COVID registration portal looks like

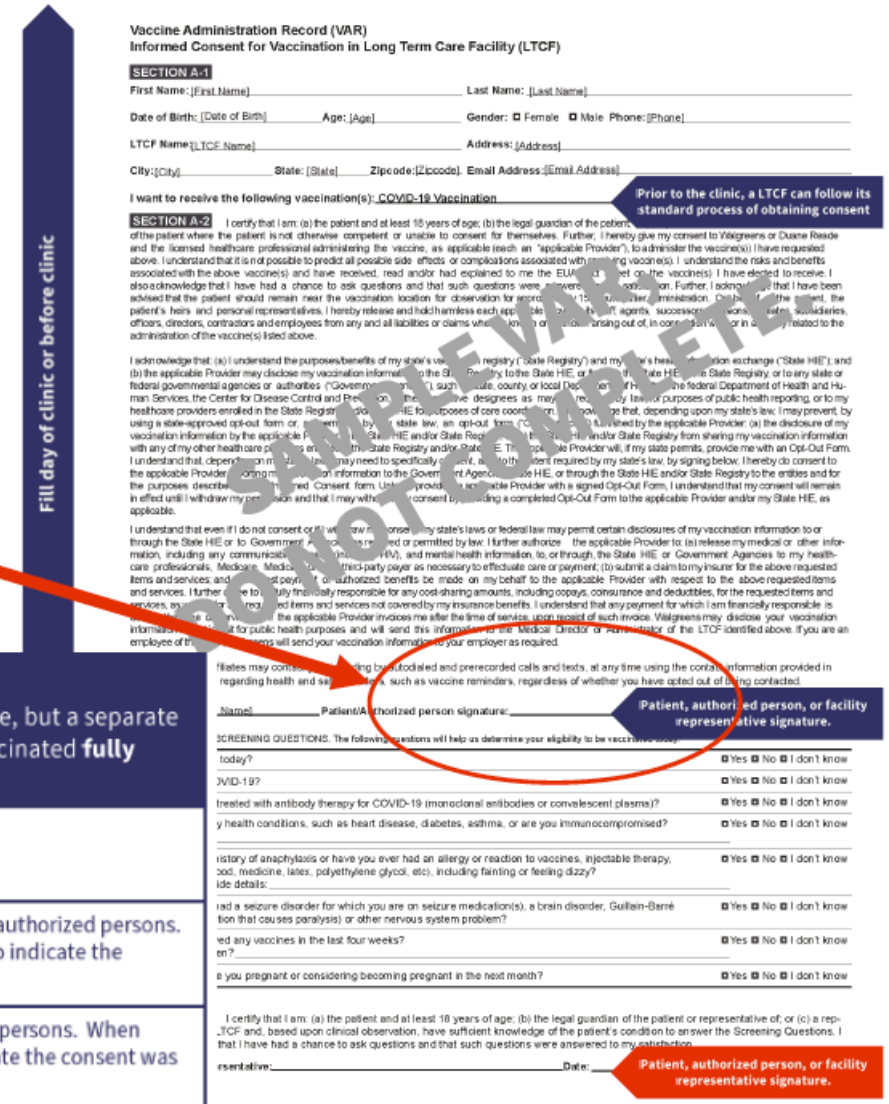


Access the LTCF COVID-19 Registration Portal here: https://covid19vaccineregistration.walgreens.com

Obtaining Consent

- Consent can be obtained through your facility's protocol
- The Vaccine Administration Record (VAR form) is required
  - This form is Walgreens legal record that we keep as part of the patient record per CDC requirements as well a pharmacy regulations
  - An authorized person can complete and sign on behalf of the patient

Guide To Filling A LTCF VAR



Forms of Consent for Sections A-2 and B-2

For series COVID-19 vaccines, consent may be collected as outlined below. Consent may be collected for both dose 1 and dose 2 at the same time, but a separate VAR must be completed for each dose. Walgreens will distribute the Fact Sheet in advance of vaccines, so all residents and employees being vaccinated **fully understand what they are consenting to.**

In-Person	In writing by wet ink on the VAR form.
Phone	Walgreens Team Members must follow the LTCFs standard facility protocols for obtaining consent from family members or other authorized persons. When consent is received via phone, the Walgreens VAR form still needs to be signed by the facility personnel authorized to sign to indicate the consent was received verbally. The form indicates that an authorized person can complete the VAR on behalf of the patient.
Email/Fax	Team Members must follow the LTCFs standard facility protocols for obtaining consent from family members or other authorized persons. When consent is received via email, the Walgreens VAR form still needs to be signed by the facility personnel authorized to sign to indicate the consent was received verbally. The form indicates that an authorized person can complete the VAR on behalf of the patient.
Electronic Document Signature	Walgreens Team Members must follow the LTCFs standard facility protocols for obtaining consent from family members or other authorized persons. When consent is received via an electronic document system, the Walgreens VAR form still needs to be signed by the facility personnel authorized to sign to indicate the consent was received verbally. The form indicates that an authorized person can complete the VAR on behalf of the patient.

Obtaining Billing Info

- Obtaining appropriate billing information is key to ensure smooth clinic operations
- For residents: Majority will be billed to patients Medicare information
- For staff: Critical to obtain both Pharmacy and Medical insurance information

Insurance and Medicare Cards

SECTION C — **INSURANCE – PATIENT TO COMPLETE IF APPLICABLE**

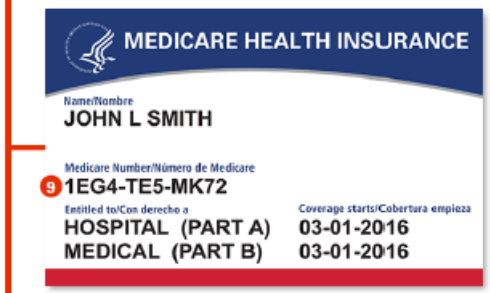
Please ensure to record BOTH pharmacy AND medical insurance information since there are multiple ways immunizations can be billed at Walgreens.

Non-Medicare:	Pharmacy Card	Medical Card
Insurance Plan/Plan ID:	7	1
Member/Recipient ID #:	8	2
RX BIN:	4	N/A
RX PCN:	5	N/A
Group Number:	6	3

Medicare:	Medicare Part B
Medicare Number*:	9

*Medicare Claim Number for cards distributed earlier than 2018.

For those covered by an insurance group or Medicaid



For those covered by Medicare Part B

Clinics are customizable for your residents

Clinic Format

Central Location

Considerations:

- Is the room well ventilated?
- How will patients enter and exit the room?
- How will residents know it is their turn?
- Will staff assist residents to the area

Combination

If it works better for your residents, we can do a combination, please be prepared to inform us of which residents will be requiring door to door service

Room to Room

Considerations:

- Will Walgreens Team Members enter each resident room?
- Will sit outside their door?
- How will staff make the residents comfortable?

Please let your Vaccine Lead know ahead of time

Day Of Room Set Up Example

Illustrative Purposes Only

We bring disciplined clinic set-up procedures

Workflow set up

- 2 check in stations
- 4 immunization stations
- Dedicated waiting area
- Observer/Flex

Roles & responsibilities

Check In

- Hand out consent forms
- Verify third party billing information
- Record patient temperature on consent form margin
- Direct patients to Immunization station

Immunizer

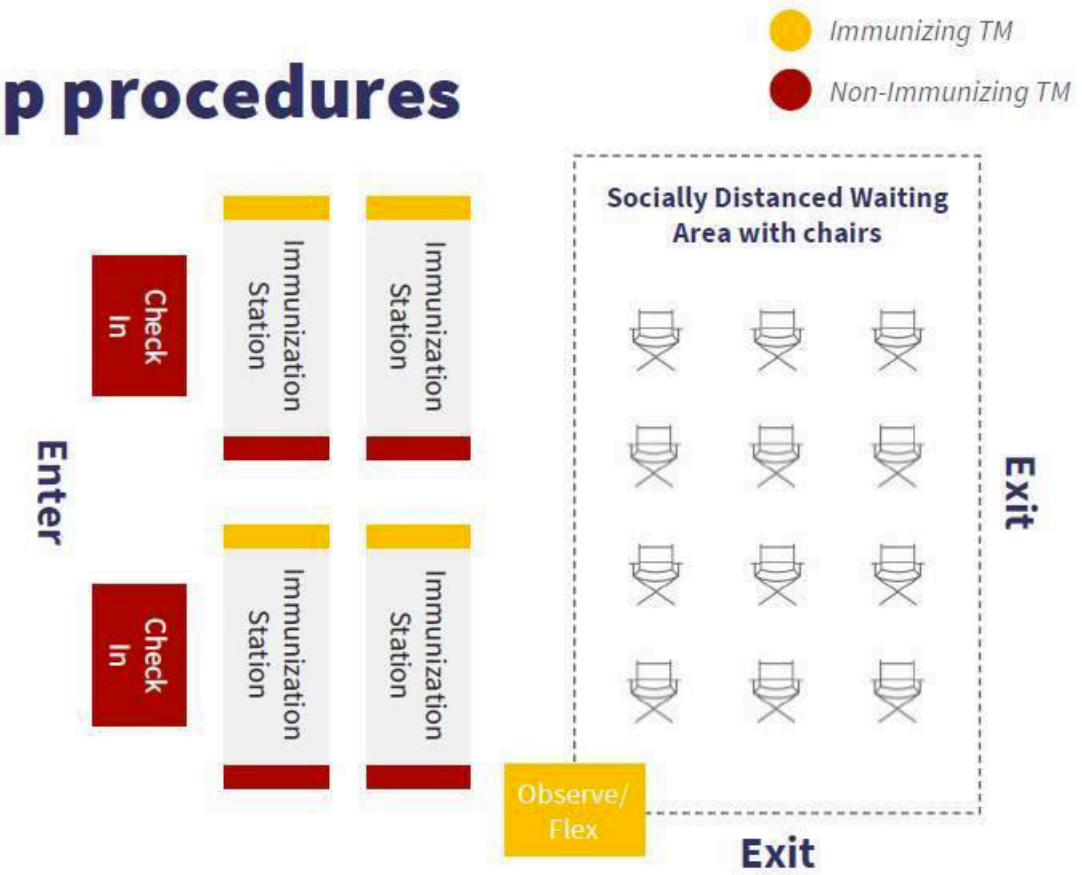
- Review consent form for contraindications
- Administer immunization
- Sign and complete consent form

Immunization Assist

- Prepare vaccination supplies
- Take-away documents
- Lot/Exp recorded on consent form
- Duties as requested by immunizer

Observe / Flex

- Observe patient's post-vaccination
- Flex duties based on need (ex: Re-distribute supplies, flex into role for meal breaks)



Clinic Process – What to Expect

- Each facility is assigned a single point of contact, vaccine lead, that will guide the facility from beginning to end of the process
- Walgreens vaccine lead will call each facility a few days in advance to confirm accurate dose count needed for the clinic date and understand any last minute information needed
  - LTCF ASK: Ensure an ACCURATE vaccine count it provided to ensure more lives protected and minimal wasted doses
  - LTCF ASK: Ensure all participants are registered in the LTCF Registration Portal prior to the clinic date
- Walgreens team members will arrive at the clinic at least 30-60min in advance with all equipment (including emergency kits)
- Walgreens team members will administer the vaccine, help with observation and provide dose cards
  - LTCF ASK: Ensure all consent and VARs are complete prior to or day off to ensure a smooth process
- Walgreens team members will take back any vaccines and equipment, complete processing and complete reporting to the state registries, the CDC and back to the LTCF
- Walgreens team members will return for subsequent clinics

Who to contact:

1) Walgreens Vaccine Lead assigned to your facility

2) Walgreen's LTCF website: http://walgreens.com/ltcf-covid-vaccine

3) General Mailbox: ImmunizeLTC@walgreens.com

Thank You

Walgreens

COVID-19 IMMUNIZATION

Vaccine Planning, Distribution & Administration

PHARMSCRIPT

HOW YOU CAN START TO PREPARE FOR THE COVID-19 VACCINE

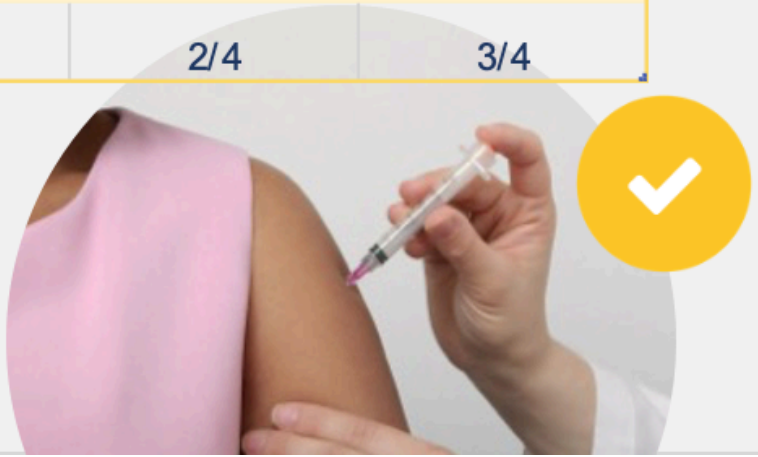
1. **Ensure you have access to the PS Portal.** Facility leadership involved in coordinating vaccine consent or participating in vaccination planning activities must have access to the PS Portal.
2. **Discuss the importance of having residents, nursing staff, and all facility team members get immunized.**
3. **Identify a main contact, the facility vaccine coordinator, who PharmScript will communicate** with on vaccine needs.
4. **Consider scheduling additional personnel the day of the vaccine clinic** to help vaccinators with administrative tasks and resident identification. By working together, we'll save time and administer the vaccine more efficiently.
5. **Distribute vaccine consent forms and EUA vaccine information sheets.**
   - ✓ Resident consent forms will need to be signed by patients or their healthcare proxy prior to clinic date.
   - ✓ Employee consent forms will need to be signed by facility employees who wish to receive the vaccine during the pharmacy clinic day.
6. **Fax completed consent forms to PharmScript.**

PHARMSCRIPT

TENTATIVE SCHEDULE

CITY OF CHICAGO

Long Term Care Facility	Clinic 1	Clinic 2	Clinic 3
Aperion Care International	1/6	2/3	3/3
Aperion Care West Ridge	1/13	2/10	3/10
Astoria Place	1/14	2/11	3/11
Carlton At The Lake	1/12	2/9	3/9
Chalet	1/15	2/12	3/12
Clark Manor	1/18	2/15	3/15
Lakefront	1/15	2/12	3/12
Mosaic Of Lakeshore, The	1/14	2/11	3/11
Peterson Park	1/13	2/10	3/10
Warren Barr Gold Coast	1/8	2/5	3/5
Warren Barr Lincoln Park	1/11	2/8	3/8
Warren Barr South Loop	1/7	2/4	3/4



PHARMSCRIPT

7-10

3

1

VACCINE CLINIC DAY

PHARMSCRIPT

7-10 Days Prior to the first COVID-19 Vaccine Clinic

- Your Customer Success Representative (CSR) will host an online meeting to confirm clinic dates, discuss proper training and preparedness, and review the general vaccine administration plan.
- We will discuss the tentative number of doses for residents & facility staff.

3 Days Prior to Clinic Date

- PharmScript will host a second online meeting with facility leadership.
- Facility leadership and the vaccine coordination team will reconcile the collected patient paperwork with the active census. Staff member information will be confirmed.
- Logistics for administering the vaccine through the building will be reviewed.

1 Day Prior to Clinic Date

- The CSR will follow up with facility leadership on any outstanding tasks.
- The final numbers will be confirmed (vaccine will be removed from frozen storage in exact increments a few hours before clinic). Additional vaccine doses will not be available during the clinic.
- Product arrival times will be confirmed.

Because this vaccine follows a two-dose inoculation process, we will follow the same communication pattern and touchpoints at 7-10 days prior, 3 days prior, and 1 day prior for each subsequent dose. PharmScript will provide three administration clinics at your facility.

VACCINATOR & SUPPORT STAFF INFECTION CONTROL

Infection control measures

The PharmScript Vaccine Clinic team shall observe CDC and OSHA guidelines and best practices while conducting vaccination clinics.

PharmScript Vaccine Clinic team shall not enter nursing units designated for residents under transmission- based precautions or who are COVID positive.

Resident administration model – Room to Room

Immunizers will don PPE including a fit-tested N95 mask, face shield, and gloves

Immunizers will perform hand hygiene and don a new pair of gloves between each resident.

Immunizers will enter the room with the exact amount of supplies required to administer the resident vaccine.

Employee administration model – Designated Common Space

Immunizers will follow the same PPE protocols as Room to Room administration.

After each employee immunization, all surfaces that employees or PharmScript vaccinators came in contact with will be disinfected.

PHARMSCRIPT

Questions?

Please send any questions related to vaccine planning
to our COVID-19 Team at vaccinesupport@pharmscript.com.

thank you
PHARMSCRIPT

CVS Communication Outline

email	phone call	email	phone call	email	phone call	email
"Thank You" email with PDF guide for download.	Phone call outreach from assigned Omnicare representative to assist with preparation and answer questions	Automated email notifications* (3) from Vaccine Clinic Scheduler, providing pre-selected clinic dates and times.	Confirmation phone calls from pharmacy team, confirming details and clinic date.	Automated email notifications* (2) from Vaccine Clinic Scheduler listing confirmation of first two clinic dates and link to Multi Patient Upload	Reminder phone call from pharmacy team, one week prior to clinic date.	Reminder email with "checklist" to prepare for upcoming event.

Key Resources

www.omnicare.com/covid-19-vaccine-resource

***The scheduling email notifications and the clinic confirmation email notifications will both come from the email address no-reply@CVSHealth.com**

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CVS Helpful Tools & Resources

Helpful Tools & Resources

Visit our webpage!
www.omnicare.com/covid-19-vaccine-resource

All program tools and resources can be found on our COVID-19 Vaccine webpage, including:

- COVID-19 Vaccine Client Guide
- Link to recorded webinar
- Frequently Asked Questions
- Helpful links
- Program Timeline
- Information on Omnicare and CVS Health

Questions? Please contact CovidVaccineClinicsLTCF@CVSHealth.com

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Vaccine Clinic Case Study: Mayfield

Photo courtesy of Aharon Adler

Questions & Answers

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